



TAIL COUNTRY PET RESORT, LLC, 7580 HILL ROAD, DALLASTOWN, PA (717) 428-1799

DOG BATH & GROOMING INFORMATION FORM

Pet Parent(s): _____ Preferred Number: _____

Address: _____ State: _____ Zip: _____

Email: _____ Alternative Number: _____

Emergency Contact: _____ Emergency Contact#: _____

Dog's Name: _____ Breed: _____ Weight: _____

Sex: Male/Female Spayed/Neutered: Yes/No Color: _____ DOB: _____

Veterinarian: _____ Phone#: _____

Medical Concerns: _____

Allergies: _____ Physical Limitations: _____

Medications: _____

Vaccinations Required: We required a current copy of your dog's vaccination records.

☐ Rabies

☐ DHLPP:

☐ Bordetella

Distemper – Hepatitis – Leptospirosis – Parainfluenza – Parvovirus

Bath & Grooming Services

Select	Option	Description
	Basic - Bath	Bath w shampoo/conditioner, nail trim, ear cleaning, blowout & light-medium brushing
	Plus - Bath	Bath, w shampoo/conditioner, nail trim, ear cleaning, blow out, light-medium brushing, & teeth brushing
	Premium Bath	Bath, blow dry, detailed brushing, nail trim/grind, paw butter, ear cleaning, blow out, medium to heavy brushing, teeth cleaning
	Extras added with Bath	Aromatherapy (Lavender \$25) De-Shed \$25, Stinky Skunk (\$30)
	Enrichment Bath Time	Kong® toys, lick mats, treats and T-Touch® (Circle enrichment selection)

Are there any specific issues your dog has experienced with a prior grooming? _____

Any special instructions you would like to advise us about prior to your dog's grooming appointment? _____

DOG BATH & GROOMING AGREEMENT

I, _____, the pet parent of _____ do hereby entrust Tail Country Pet Resort LLC, for the purpose of bathing & grooming my dog.

I agree to the following:

1. _____ Your dog's safety is our top priority. We require a current copy of your dog's vaccination records (Rabies, DHLPP, Bordetella).
2. _____ If it is necessary for the safety of your dog and the groomer, to utilize a muzzle for the entire groom service, (especially those breeds that have breathing challenges i.e., pugs, bulldogs), we ask that you find another facility for grooming services.
3. _____ I am aware that if my dog does not respond to the groomer and is not still during the grooming procedure, accidents can happen such as nicks from clippers, scissors, or toenail trimmers.
4. _____ If you arrive early to pick up your dog and they are still being groomed, we will give you an estimated time for your dog's completed groom. If you are unable to wait, you will be charged for the full procedure that was scheduled.
5. _____ Client assumes all liabilities, financial and otherwise, for the behavior and health of their dog. The groomer will be held harmless from damages, loss or claims arising from any known or unknown pre-existing condition of the dog.
6. _____ Client will advise us of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravating these situations. Please let us know of any prior grooming history you or your dog may have found unsatisfactory. We want to avoid the repetition of poor or unpleasant experiences or situations.
7. _____ Tail Country Pet Resort understands that some dogs are extremely sensitive to certain grooming procedures such as nail trimming and/or ear cleaning. It is not our intent to cause your dog discomfort. Although these are routine procedures normally performed for the well-being of the dog, we will not continue with any grooming procedure that will cause pain or discomfort to the dog or harm to the groomer. Sometimes for a more sensitive dog, these procedures are best left to the care of a veterinarian.
8. _____ Enrichment grooming has been known to make the grooming experience more pleasant for those dogs that are not comfortable with grooming procedures. Kong® toys, lick mats, treats and T-Touch® are methods used to create a positive environment and experience for your dog. Enrichment grooming is offered with all our grooming services to enhance your dog's experience.
9. _____ Client authorizes the groomer to act as his/her agent in the event of basic first aid or emergency veterinary services. Client agrees to pay all costs of veterinary services, transportation, additional boarding, or extended care.

10. ____ You will be notified if fleas are found on your dog to administer a flea bath to eradicate the fleas to maintain salon sanitation. This is at the groomers discretion and at the client's expense. The shampoo is natural pest control grooming product.
11. ____ Allowing a dog's coat to get matted is not only a very uncomfortable but dangerous for your dog's health. The groomer will de-mat the dog (if possible) and there is an extra charge for de-matting. Mats can be very difficult to remove, and it might be required for your dog to be "shaved down". Under these circumstances, we are not equipped to shave down your dog. Additional charges are determined on a per dog basis. If the client requests the mats be combed out, the groomer will not do so if it causes the dog undue stress or pain. Excessive de-matting is a painful, time-consuming, and costly procedure that causes extreme discomfort and can aggravate (or cause) skin problems.
12. ____ Every effort will be made to keep our scheduled grooms running smoothly and on time. A typical dog groom can be completed in 2-3 hours from the time of your appointment. If your dog has behavior issues or skin and coat problems, you may be looking at a longer period of time.
13. ____ Our groomers are trained professionals. We reserve the right to alter or cease any groom in the event that our staff determines it is in your dog's best interest or your dog's displays aggressive behavior. The client understands that we have the right to refuse service to your dog at any time for any reason.
14. ____ We will use extra care and patience for senior dogs; however, we will not be held responsible for any reaction due to the mental or physical stress of grooming geriatric dogs. If in our judgment, brushing or trimming is determined to cause too much stress to the dog, we will modify or terminate the grooming procedure. Please be sure to notify us of any health conditions or concerns that might make your dog uncomfortable during the bathing, drying, or trimming phases. Any grooming which takes place on an elderly or frail dog is conducted at your risk.
15. ____ Returned Check Policy: Checks that are returned are subject to a \$35 service fee.

I, the undersigned, have read, was given the opportunity to ask questions, understand and agree to the above terms for the grooming of my dog at Tail Country Pet Resort.

Client/Pet Guardian's Signature

Date

Tail Country Pet Resort Bather & Groomer

Date

